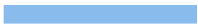





















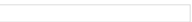
















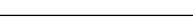
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
1		<b>Kentucky Implementation</b>	<b>0%</b>	<b>Wed 10/30/19</b>	<b>Fri 10/30/20</b>	<b>263 days</b>	<b>Health Plan CE</b>
2		<b>Project Preparations</b>	<b>18%</b>	<b>Mon 9/2/19</b>	<b>Tue 12/1/20</b>	<b>327 days</b>	<b>IBA Lead</b>
3		<b>Project Prep</b>	<b>0%</b>	<b>Mon 9/2/19</b>	<b>Fri 11/15/19</b>	<b>55 days</b>	<b>IBA Lead</b>
4		RFP Award Date	0%	Wed 4/1/20	Tue 4/21/20	15 days	
5		State / MCO Communication Plan	0%	Wed 4/22/20	Tue 5/5/20	10 days	
6		Final Contract Signed	0%	Wed 4/22/20	Tue 6/2/20	30 days	
7		<b>Capital Request</b>	<b>100%</b>	<b>Fri 11/1/19</b>	<b>Tue 12/10/19</b>	<b>28 days</b>	<b>IBA Lead</b>
8		Funding Requested	100%	Fri 11/1/19	Mon 12/9/19	27 days	
9		Funding Approved	100%	Tue 12/10/19	Tue 12/10/19	1 day	
10		<b>Contract Requirements</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Thu 7/2/20</b>	<b>67 days</b>	<b>IBA Lead</b>
11		BAR Analysis Complete	0%	Wed 4/1/20	Tue 4/7/20	4.75 days	
12		Requirement Owners Assigned	0%	Wed 4/8/20	Thu 5/7/20	22 days	
13		Gather Requirements	0%	Fri 5/8/20	Thu 6/18/20	30 days	
14		Requirement Sign-off	0%	Fri 6/19/20	Thu 7/2/20	10 days	
15		<b>Stage Gate Reviews</b>	<b>0%</b>	<b>Fri 5/1/20</b>	<b>Tue 12/1/20</b>	<b>153 days</b>	<b>IBA Lead</b>
16		SG1 - Requirement Accountability Check	0%	Fri 5/1/20	Fri 5/1/20	1 day	
17		SG2 - Network Check	0%	Tue 9/1/20	Tue 9/1/20	1 day	
18		SG3 - Requirement Readiness Check	0%	Mon 6/15/20	Mon 6/15/20	1 day	
19		SG4 - Pre-Go Live Readiness 90 Day Check	0%	Thu 10/1/20	Thu 10/1/20	1 day	
20		SG5 - Go Live Readiness 30 Day Check	0%	Tue 12/1/20	Tue 12/1/20	1 day	
21	<b>6.0 Subcontracts</b>	<b>Sub-Contracts</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Thu 12/31/20</b>	<b>197 days</b>	<b>Vendor Oversight</b>
22		Hire Staff	0%	Wed 4/1/20	Thu 12/31/20	197 days	
23		Training Staff	0%	Wed 4/1/20	Thu 12/31/20	197 days	

Project: Project Plan Template  
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Task		Inactive Task		Start-only	
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Project Summary		Duration-only		Manual Progress	
External Tasks		Manual Summary Rollup			
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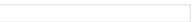
















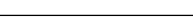
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
24		Collaboration & Monitoring	0%	Wed 4/1/20	Thu 12/31/20	197 days	
25		<b>UnitedHealthGroup Affiliates</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Thu 12/31/20</b>	<b>197 days</b>	<b>Vendor Oversight</b>
26		Dental Benefit Providers, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
27		March Vision Care Group, Incorporated	0%	Wed 4/1/20	Thu 12/31/20	197 days	
28		OptumHealth Care Solutions, LLC	0%	Wed 4/1/20	Thu 12/31/20	197 days	
29		OptumInsight, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
30		OptumRx, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
31		United Behavioral Health operating under the brand name Optum Behavioral Health	0%	Wed 4/1/20	Thu 12/31/20	197 days	
32		United HealthCare Services, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
33		<b>Non-affiliates</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Thu 12/31/20</b>	<b>197 days</b>	<b>Vendor Oversight</b>
34		Alorica, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
35		CareCore National, LLC d.b.a. eviCore healthcare	0%	Wed 4/1/20	Thu 12/31/20	197 days	
36		CirrusMD, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
37		DialAmerica, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
38		Healthify, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
39		Schoeneckers, Inc. d.b.a. BI Worldwide®	0%	Wed 4/1/20	Thu 12/31/20	197 days	
40		SilverLink Communications, LLC	0%	Wed 4/1/20	Thu 12/31/20	197 days	
41		Vivify Health, Inc.	0%	Wed 4/1/20	Thu 12/31/20	197 days	
42	<b>8.0 Readiness Review</b>	<b>Readiness Review (Pending Department Guidance)</b>	<b>0%</b>	<b>Mon 8/24/20</b>	<b>Thu 10/1/20</b>	<b>29 days</b>	<b>IBA Lead</b>
43		<b>Desk Readiness</b>	<b>0%</b>	<b>Mon 8/24/20</b>	<b>Wed 9/23/20</b>	<b>23 days</b>	<b>IBA Lead</b>
44		Communicate Readiness Deliverables and Approach	0%	Mon 8/24/20	Fri 8/28/20	5 days	

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Project Summary		Duration-only		Manual Progress	
External Tasks		Manual Summary Rollup			
External Milestone		Manual Summary			

ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
45		Recurring Readiness mtgs	0%	Mon 8/31/20	Mon 8/31/20	1 day	
46		Readiness Materials Approved	0%	Mon 8/31/20	Fri 9/18/20	15 days	
47		Readiness Materials submitted to State	0%	Mon 9/21/20	Wed 9/23/20	3 days	
48		<b>System Demo</b>	<b>0%</b>	<b>Mon 8/24/20</b>	<b>Wed 9/30/20</b>	<b>28 days</b>	<b>IBA Lead</b>
49		Communicate Readiness Deliverables and Approach	0%	Mon 8/24/20	Fri 8/28/20	5 days	
50		Recurring Readiness mtgs	0%	Mon 9/7/20	Mon 9/7/20	1 day	
51		Test System Prep	0%	Mon 9/7/20	Fri 9/25/20	15 days	
52		State Demonstration	0%	Mon 9/28/20	Wed 9/30/20	3 days	
53		<b>Onsite Review</b>	<b>0%</b>	<b>Mon 8/24/20</b>	<b>Thu 10/1/20</b>	<b>29 days</b>	<b>IBA Lead</b>
54		Communicate Readiness Deliverables	0%	Mon 8/24/20	Fri 9/4/20	10 days	
55		Recurring Readiness mtgs	0%	Mon 9/7/20	Mon 9/7/20	1 day	
56		Identify Presenters for onsite	0%	Thu 9/17/20	Wed 9/23/20	5 days	
57		Mock onsite Readiness Review sessions	0%	Thu 9/24/20	Wed 9/30/20	5 days	
58		State Onsite Review	0%	Thu 10/1/20	Thu 10/1/20	1 day	
59	<b>9.1 Office in the Commonwealth</b>	<b>Real Estate</b>	<b>5%</b>	<b>Fri 5/31/19</b>	<b>Tue 12/1/20</b>	<b>393 days</b>	<b>Real Estate Lead</b>
60		Evaluate staffing to space requirements	100%	Fri 5/31/19	Thu 6/13/19	10 days	
61		Assess available space in the market	100%	Fri 5/31/19	Thu 6/20/19	15 days	
62		Real Estate for Health Plan Staff	0%	Wed 4/1/20	Tue 12/1/20	175 days	
63		Real Estate for Operations Staff per contract	0%	Wed 4/1/20	Tue 12/1/20	175 days	
64		Begin Occupancy	0%	Wed 4/1/20	Tue 12/1/20	175 days	
65	<b>9.2 Administration</b>	<b>Staffing/Human Capital</b>	<b>24%</b>	<b>Wed 5/1/19</b>	<b>Thu 12/31/20</b>	<b>437 days</b>	<b>Human Capital Lead</b>

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Project Summary		Duration-only		Manual Progress	
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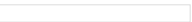
















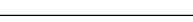
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
66		<b>Pre-Award</b>	<b>40%</b>	<b>Wed 5/1/19</b>	<b>Tue 1/28/20</b>	<b>195 days</b>	<b>Human Capital Lead</b>
67		<b>Create Org Design &amp; HP Staffing draft</b>	<b>100%</b>	<b>Wed 5/1/19</b>	<b>Thu 6/13/19</b>	<b>32 days</b>	
68		Identify Required/Key Roles	100%	Wed 5/1/19	Mon 6/3/19	24 days	
69		Create Draft Organization Design	100%	Wed 5/1/19	Thu 6/13/19	32 days	
70		Create Draft Organization Chart(s)	100%	Wed 5/1/19	Thu 6/13/19	32 days	
71		Develop initial Health Plan staffing model (CEO/Proposal Development Dir is the accountable owner)	100%	Wed 5/1/19	Mon 6/10/19	29 days	
72		Submit HP staffing model draft to Finance	100%	Wed 5/1/19	Mon 6/10/19	29 days	
73		Create initial Organization chart for proposal submission (including all associated reviews)	100%	Wed 5/1/19	Thu 6/13/19	32 days	
74		<b>Pre-Award Hiring - Wave 1 (key roles)</b>	<b>22%</b>	<b>Mon 6/3/19</b>	<b>Fri 9/27/19</b>	<b>85 days</b>	
75		Assign Talent Acquisition Project Manager	100%	Wed 5/1/19	Thu 5/2/19	2 days	
76		Complete T.A. requisition mass-upload template	100%	Mon 6/3/19	Thu 6/13/19	9 days	
77		Obtain C&S Governance approval to post Wave 1/key roles	100%	Mon 6/3/19	Fri 6/21/19	15 days	
78		Obtain other/functional governance approvals to post wave 1/key roles	100%	Fri 6/21/19	Mon 7/1/19	7 days	
79		Post Key Roles	100%	Fri 6/21/19	Fri 7/5/19	11 days	
80		Hire Key Roles	21%	Fri 6/21/19	Thu 7/9/20	275 days	
81		Onboard Key Roles	10%	Fri 6/21/19	Thu 7/9/20	275 days	
82		<b>Post Award</b>	<b>0%</b>	<b>Tue 10/1/19</b>	<b>Thu 12/31/20</b>	<b>328 days</b>	<b>Human Capital Lead</b>
83		Finalize Post-Award staffing plan with actual membership/FTE requirements (Finance is accountable)	0%	Wed 4/1/20	Tue 4/21/20	15 days	
84		Finalize Organization Design	0%	Thu 4/30/20	Wed 5/20/20	15 days	

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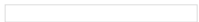
















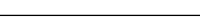
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
85		Finalize Organizational Chart(s)	0%	Thu 4/30/20	Wed 5/20/20	15 days	
86		<b>Post-Award Hiring - Wave 2</b>	<b>0%</b>	<b>Tue 10/1/19</b>	<b>Thu 1/30/20</b>	<b>88 days</b>	
87		Complete T.A. requisition mass-upload template	0%	Wed 4/1/20	Wed 4/8/20	6 days	
88		Obtain C&S Governance approval to post wave 2 roles	0%	Wed 4/1/20	Wed 4/8/20	6 days	
89		Obtain other/functional governance approvals to post wave 2 roles	0%	Thu 4/9/20	Tue 4/14/20	4 days	
90		Post wave 2 roles	0%	Mon 5/11/20	Tue 6/9/20	22 days	
91		Hire wave 2 roles	0%	Wed 6/10/20	Wed 10/7/20	86 days	
92		Onboard wave 2 roles (functions are accountable)	0%	Wed 6/10/20	Wed 11/4/20	106 days	
93		<b>Post-Award Hiring - Wave 3 +</b>	<b>0%</b>	<b>Tue 10/1/19</b>	<b>Thu 1/30/20</b>	<b>88 days</b>	
94		Complete T.A. requisition mass-upload template	0%	Wed 7/1/20	Wed 7/8/20	6 days	
95		Obtain C&S Governance approval to post wave 3+ roles	0%	Wed 7/1/20	Wed 7/8/20	6 days	
96		Obtain other/functional governance approvals to post wave 3+ roles	0%	Thu 7/9/20	Tue 7/14/20	4 days	
97		Post wave 3+ roles	0%	Wed 7/15/20	Thu 8/13/20	22 days	
98		Hire wave 3+ roles	0%	Fri 8/14/20	Fri 12/11/20	86 days	
99		Onboard wave 3+ roles (functions are accountable)	0%	Fri 8/14/20	Thu 12/31/20	100 days	
100		Health Plan Executive Team - Assimilation & Teambuilding Session(s)	0%	Tue 9/1/20	Fri 10/2/20	24 days	
101	<b>10. Capitation Pa</b>	<b>Capitation Payments</b>	<b>0%</b>	<b>Wed 7/1/20</b>	<b>Fri 1/1/21</b>	<b>133 days</b>	<b>Health Plan CFO</b>
102		Develop assessments for Capitation Payments	0%	Wed 7/1/20	Fri 1/1/21	133 days	
103		Implement Risk Based Incentive Programs	0%	Wed 7/1/20	Fri 1/1/21	133 days	
104		Implement Non-Risk Based Incentive Programs	0%	Wed 7/1/20	Fri 1/1/21	133 days	
105	<b>11. Co-Payments</b>	<b>Co-Payments</b>	<b>0%</b>	<b>Wed 7/1/20</b>	<b>Fri 1/1/21</b>	<b>133 days</b>	<b>Health Plan CFO</b>

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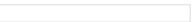
















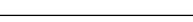
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
106		Preparation for the ability to collect or waive co-payments based on direction from DMS	0%	Wed 7/1/20	Fri 1/1/21	133 days	
107	<b>14.0 Third Party</b>	<b>Third Party Liability &amp; Coordination of Benefits</b>	<b>0%</b>	<b>Thu 10/1/20</b>	<b>Thu 12/31/20</b>	<b>66 days</b>	<b>Health Plan COO</b>
108		Review existing global SOPs and add Kentucky contract requirements	0%	Thu 10/1/20	Thu 12/31/20	66 days	
109		<b>Create state-specific SOPs:</b>	<b>0%</b>	<b>Thu 10/1/20</b>	<b>Thu 12/31/20</b>	<b>66 days</b>	<b>Claims LEad</b>
110		Core processes (always needed): Provider Selection, Inpatient and Outpatient Authorization, Corrected/Duplicate Claim, Timely Filing, Coordination of	0%	Thu 10/1/20	Thu 12/31/20	66 days	
111		State specific/contract specific processes: These include processes for the requirements that could not be	0%	Thu 10/1/20	Thu 12/31/20	66 days	
112	<b>15.0 Management</b>	<b>Technology / IT / UAT</b>	<b>9%</b>	<b>Mon 6/3/19</b>	<b>Thu 10/29/20</b>	<b>369 days</b>	<b>MiS Lead</b>
113		<b>Program Initiation</b>	<b>60%</b>	<b>Fri 1/10/20</b>	<b>Thu 2/27/20</b>	<b>35 days</b>	<b>MiS Lead</b>
114		RFP Response and Business Vision Document (Draft, Review, Approval)	60%	Fri 1/10/20	Thu 2/27/20	35 days	
115		<b>Requirements and Solution Strategy</b>	<b>19%</b>	<b>Fri 1/10/20</b>	<b>Fri 9/18/20</b>	<b>181 days</b>	<b>MiS Lead</b>
116		Requirements Kick-Off	40%	Fri 1/10/20	Thu 3/5/20	40 days	
117		Requirements Gathering and Review Sessions – PI1	60%	Fri 1/10/20	Fri 3/20/20	51 days	
118		Requirements Gathering and Review Sessions – PI2	0%	Mon 3/23/20	Fri 6/26/20	70 days	
119		Requirements Gathering and Review Sessions – PI3	0%	Mon 7/6/20	Fri 9/18/20	55 days	
120		Group Structure Review	0%	Mon 3/30/20	Fri 5/1/20	25 days	
121		Group Structure Design Distributed	0%	Mon 5/4/20	Mon 5/4/20	1 day	
122		<b>Program Increment (PI) Planning</b>	<b>0%</b>	<b>Mon 3/23/20</b>	<b>Fri 9/25/20</b>	<b>135 days</b>	<b>MiS Lead</b>
123		Program Increment Planning - PI1	0%	Mon 3/23/20	Fri 3/27/20	5 days	
124		Program Increment Planning - PI2	0%	Mon 6/29/20	Fri 7/3/20	5 days	

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125		Program Increment Planning - PI3	0%	Mon 9/21/20	Fri 9/25/20	5 days	
126		<b>Development</b>	<b>0%</b>	<b>Mon 3/30/20</b>	<b>Fri 12/18/20</b>	<b>190 days</b>	<b>MiS Lead</b>
127		Planning & Execution - PI1	0%	Mon 3/30/20	Fri 7/3/20	70 days	
128		Planning & Execution - PI2	0%	Mon 7/6/20	Fri 9/25/20	60 days	
129		Planning & Execution - PI3	0%	Mon 9/28/20	Fri 12/18/20	60 days	
130		<b>User Acceptance/End to End Testing</b>	<b>0%</b>	<b>Fri 5/1/20</b>	<b>Mon 11/30/20</b>	<b>152 days</b>	<b>MiS Lead</b>
131		User Acceptance/End to End Testing	0%	Fri 5/1/20	Mon 11/30/20	152 days	
132		<b>Deployments</b>	<b>0%</b>	<b>Thu 7/23/20</b>	<b>Sat 11/21/20</b>	<b>87 days</b>	<b>MiS Lead</b>
133		Release 1	0%	Thu 7/23/20	Fri 7/24/20	2 days	
134		Release 2	0%	Thu 10/15/20	Fri 10/16/20	2 days	
135		Release 3	0%	Thu 11/19/20	Sat 11/21/20	3 days	
136		<b>Go-Live</b>	<b>0%</b>	<b>Mon 6/1/20</b>	<b>Mon 5/3/21</b>	<b>241 days</b>	
137		Go-Live Planning	0%	Mon 6/1/20	Fri 6/26/20	20 days	
138		Member Enrollment Prod Verification	0%	Tue 12/1/20	Fri 12/4/20	4 days	
139		Member Portal Prod Verification	0%	Thu 12/3/20	Fri 12/4/20	2 days	
140		Provider Network Load Verification	0%	Thu 10/1/20	Wed 10/7/20	5 days	
141		Online/Paper Provider Directory Prod Verification	0%	Thu 10/1/20	Wed 10/7/20	5 days	
142		Production Verification Outbound Provider State File	0%	Mon 9/21/20	Fri 9/25/20	5 days	
143		Clinical Prod Verification	0%	Thu 1/7/21	Thu 1/7/21	0 days	
144		Claims Prod Verification	0%	Fri 1/1/21	Wed 2/3/21	24 days	
145		Finance Prod Verification	0%	Fri 1/1/21	Wed 2/3/21	24 days	
146		Encounter Prod Verification	0%	Mon 2/1/21	Wed 3/3/21	23 days	
147		Program Closure	0%	Thu 4/1/21	Mon 5/3/21	23 days	
148	<b>16.0 Encounter</b>	<b>Benefits and Encounters</b>	<b>6%</b>	<b>Fri 1/10/20</b>	<b>Wed 12/30/20</b>	<b>254 days</b>	<b>Health Plan COO</b>

Project: Project Plan Template  
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Task		Inactive Task		Start-only	
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Project Summary		Duration-only		Manual Progress	
External Tasks		Manual Summary Rollup			
External Milestone		Manual Summary			

ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
149		<b>Benefits</b>	<b>11%</b>	<b>Fri 1/10/20</b>	<b>Thu 11/12/20</b>	<b>220 days</b>	<b>Health Plan COO</b>
150		Obtain Requirements	7%	Fri 1/10/20	Tue 5/26/20	98 days	
151		Build Benefit Matrix	40%	Wed 5/27/20	Tue 7/28/20	45 days	
152		Configure Benefit Matrix	0%	Wed 7/29/20	Tue 9/15/20	35 days	
153		Test Benefit Matrix	0%	Wed 9/16/20	Thu 11/12/20	42 days	
154		<b>Encounters</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Wed 12/30/20</b>	<b>196 days</b>	<b>Health Plan COO</b>
155		Identify state specific encounter requirements outside of contract or companion guide	0%	Wed 4/1/20	Mon 6/1/20	44 days	
156		Obtain final state companion guides	0%	Mon 6/1/20	Mon 6/15/20	11 days	
157		Alignment with vendor management	0%	Fri 5/1/20	Fri 5/29/20	21 days	
158		Define state encounter testing and production timelines	0%	Fri 5/1/20	Mon 6/1/20	22 days	
159		Ensure data is available for testing – claim and provider	0%	Mon 6/1/20	Thu 8/27/20	64 days	
160		Encounter post-go-live readiness	0%	Thu 10/1/20	Wed 12/30/20	65 days	
161	<b>17.1 Kentucky Health Information Exchange, Health Benefit Exchange &amp; Electronic Health Records</b>	<b>Health Information Exchange, Health Benefit Exchange &amp; Electronic Health Records</b>	<b>12%</b>	<b>Fri 1/10/20</b>	<b>Wed 12/2/20</b>	<b>234 days</b>	<b>MiS Lead</b>
162	<b>17.2 Kentucky Health Benefit Exchange</b>	Sign Kentucky Health Information Exchange (KHIE) Participation Agreement	0%	Fri 5/1/20	Tue 6/2/20	23 days	
163	<b>18.0 Electronic Health Records</b>	Develop strategies to establish connectivity to KHIE	25%	Fri 1/10/20	Thu 5/28/20	100 days	
164		Develop requirements for ADT feeds	25%	Fri 1/10/20	Thu 5/28/20	100 days	
165		Develop strategies and incentives to encourage provider adoption and use of EHR and HIE to improve quality of care and cost of health care services	0%	Fri 1/10/20	Thu 10/15/20	200 days	
166		Provide a contact person to KHBE staff	0%	Tue 12/1/20	Wed 12/2/20	2 days	
167	<b>19.0 Quality Management</b>	<b>Quality</b>	<b>0%</b>	<b>Mon 9/2/19</b>	<b>Thu 3/31/22</b>	<b>674 days</b>	<b>Quality Director</b>

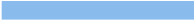


















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Milestone		Inactive Summary		Deadline	
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Project Summary		Duration-only		Manual Progress	
External Tasks		Manual Summary Rollup			
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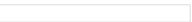
















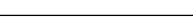


ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
168		<b>Quality Policy Development- KY Specific</b>	0%	Mon 9/2/19	Ongoing	1 day	Quality Lead
169		Committee Review and Approval	0%	Wed 4/1/20	Tue 12/22/20	190 days	
170		Medication Adherence for Diabetes Medications	0%	Wed 4/1/20	Tue 12/22/20	190 days	
171		Tobacco Use & Help with Quitting Among Adolescents	0%	Wed 4/1/20	Tue 12/22/20	190 days	
172		Colorectal Cancer Screening	0%	Wed 4/1/20	Tue 12/22/20	190 days	
173		<b>Quality Reporting Requirements</b>	0%	Wed 4/1/20	Fri 7/2/21	328 days	Quality Lead
174		HEDIS Measures	0%	Wed 4/1/20	Fri 7/2/21	328 days	
175		Custom Measures	0%	Wed 4/1/20	Fri 7/2/21	328 days	
176		Additional Reporting Requirements- Ensure engagement of data teams who will be responsible for programming these	0%	Wed 4/1/20	Fri 7/2/21	328 days	
177		<b>NCQA Accreditation</b>	0%	Wed 4/1/20	Thu 3/31/22	522 days	Quality Lead
178		Work towards NCQA Accreditation	0%	Wed 4/1/20	Thu 3/31/22	522 days	
179		<b>Provider Engagement Strategy</b>	0%	Wed 4/1/20	Thu 12/31/20	197 days	Quality Lead
180		Provider Education Schedule	0%	Mon 3/2/20	Mon 10/5/20	156 days	
181		Provider Satisfaction Surveys	0%	Mon 3/2/20	Tue 12/1/20	197 days	
182		<b>Quality Committee Structure</b>	0%	Wed 4/1/20	Mon 7/5/21	329 days	Quality Lead
183		Identify Provider Participants	0%	Fri 1/1/21	Fri 4/2/21	66 days	
184		Identify Member Participants	0%	Fri 1/1/21	Fri 4/2/21	66 days	
185		Scheduling	0%	Fri 1/1/21	Mon 7/5/21	132 days	
186		Standing Agenda	0%	Wed 4/1/20	Tue 6/16/20	55 days	
187		<b>Value Based Purchasing</b>	0%	Wed 4/1/20	Mon 7/5/21	329 days	Quality Lead
188		<b>Submit VBC plan with proposed quality measures and payouts to the state</b>	0%	Wed 4/1/20	Tue 8/4/20	90 days	
189		Measures will align with state priorities or needs	0%	Wed 4/1/20	Tue 8/4/20	90 days	

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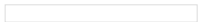

















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Split		Inactive Milestone		Finish-only	
Milestone		Inactive Summary		Deadline	
Summary		Manual Task		Progress	
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190		Once approved, we would map providers to the applicable VBC programs based on membership, provider specialty,	0%	Thu 10/1/20	Tue 3/2/21	109 days	
191		<b>Introduce providers to ongoing UHC support staff</b>	<b>0%</b>	<b>Thu 10/1/20</b>	<b>Thu 12/31/20</b>	<b>66 days</b>	
192		They will introduce the program and outline keys to success and best practices	0%	Thu 10/1/20	Thu 12/31/20	66 days	
193		Socialize and train providers on our tools such as data reporting	0%	Wed 4/1/20	Tue 8/4/20	90 days	
194		VBC agreements will begin 1/1/21 to align with HEDIS calendar year	0%	Fri 1/1/21	Ongoing		
195	<b>20.0 Utilization M</b>	<b>Utilization Management</b>	<b>0%</b>	<b>Fri 1/31/20</b>	<b>Thu 12/31/20</b>	<b>240 days</b>	<b>Health Plan CMC</b>
196		Ensure UM staff follows Federal, State and Internal Medical Necessity guidelines	0%	Fri 1/31/20	Thu 12/31/20	240 days	
197		<b>Update UM Program Description to include Kentucky specific</b>	<b>0%</b>	<b>Fri 1/31/20</b>	<b>Thu 12/31/20</b>	<b>240 days</b>	<b>Health Plan CMC</b>
198		Evaluate and submit UM Program for approval within 30 of Contract	0%	Fri 1/31/20	Thu 12/31/20	240 days	
199		Ensures accountability for consistent application of criteria	0%	Sat 2/1/20	Thu 12/31/20	240 days	
200		Evaluate and submit UM Program for approval within 30 of Contract	0%	Sat 2/1/20	Thu 12/31/20	240 days	
201		Medical and Behavioral Health Directors to create and schedule UM Committee meetings	0%	Ongoing	Ongoing		
202		Develop or adopt practice guidelines that are disseminated to Providers, and, upon request, to Enrollees and Potential	0%	Ongoing	Ongoing		
203		UM staff to utilize MCG (Milliman) as the primary medical/surgical criteria for Medical Necessity	0%	Ongoing	Ongoing		
204		UM staff to utilize the American Society of Addiction Medicine (ASAM) for substance use	0%	Ongoing	Ongoing		

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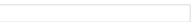
















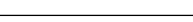
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
205		Ensure UM Adverse Benefit Determination letters include State specific turnaround times and criteria, including member appeal rights, notice guidelines, language requirements and alternative formats	0%	Fri 1/31/20	Thu 12/31/20	240 days	
206		Maintain and operate a formal Discharge Planning Program that includes a comprehensive evaluation of the Enrollee's health needs and identification of the services and supplies required to facilitate appropriate care following discharge	0%	Fri 1/31/20	Thu 12/31/20	240 days	
207	<b>21. Monitoring &amp;</b>	<b>Monitoring &amp; Oversight</b>	<b>0%</b>	<b>Fri 1/3/20</b>	<b>Fri 1/3/20</b>	<b>1 day</b>	<b>Health Plan COO</b>
208		<b>Staffing &amp; Onboarding</b>	<b>0%</b>	<b>Fri 1/3/20</b>	<b>Fri 1/3/20</b>	<b>1 day</b>	<b>Health Plan COO</b>
209		Meet with vendor manager once assigned and hired for introduction of subcontractor process	0%	within 14 days of hire	30 days post hire		
210		Meet with DEO national leaders/support	0%	within 21 days of hire	within 30 days of hire		
211		Review DEO Tool Kit	0%	within 30 days of hire	within 45 days of hire		
212		Vendor Manager to update DEO Medicaid listing for KY	0%	within 45 days of hire	within 60 days of hire		
213		Vendor Manager to identify VROs for each subcontractor	0%	within 45 days of hire	within 60 days of hire		
214		Vendor Manager to establish monitoring strategy e.g. JOCs,	0%	within 60 days of hire	within 90 days of hire		
215	<b>22.0 Enrollee Services</b>	<b>Enrollee Services</b>	<b>24%</b>	<b>Tue 10/1/19</b>	<b>Fri 1/1/21</b>	<b>329 days</b>	<b>Enrollee Services Lead</b>
216		<b>Enrollee Materials</b>	<b>24%</b>	<b>Tue 10/1/19</b>	<b>Fri 1/1/21</b>	<b>329 days</b>	<b>Enrollee Services Lead</b>
217		<b>ID Cards</b>	<b>53%</b>	<b>Tue 10/1/19</b>	<b>Fri 1/1/21</b>	<b>329 days</b>	
218		Gather Requirements	75%	Tue 10/1/19	Mon 7/27/20	215 days	
219		Provide Test Card for Internal Approval	0%	Fri 6/12/20	Thu 6/25/20	10 days	
220		Provide Test Card to State for Approval	0%	Fri 6/26/20	Wed 7/29/20	24 days	
221		UAT Testing	0%	Tue 9/1/20	Tue 11/3/20	46 days	

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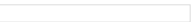
















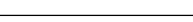
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
222		Print Vendor Ready	0%	Wed 11/4/20	Tue 11/10/20	5 days	
223		ID Card file received at vendor	0%	Tue 12/15/20	Tue 12/15/20	1 day	
224		Begin Mailing ID Cards	0%	Tue 12/15/20	OnGoing		
225		Plan Go Live	0%	Fri 1/1/21	Fri 1/1/21	1 day	
226		<b>Welcome Kits</b>	<b>0%</b>	<b>Mon 6/1/20</b>	<b>Wed 12/2/20</b>	<b>133 days</b>	
227		Welcome Letter/Insert Completed & Approved	0%	Mon 6/1/20	Wed 9/30/20	88 days	
228		Welcome Kit/Handbook Approval	0%	Mon 6/1/20	Thu 10/8/20	94 days	
229		Print Vendor Readiness	0%	Tue 9/1/20	Wed 12/2/20	67 days	
230		<b>Operational Letters</b>	<b>0%</b>	<b>Fri 5/1/20</b>	<b>Tue 12/29/20</b>	<b>173 days</b>	
231		Letters completed	0%	Fri 5/1/20	Thu 7/2/20	45 days	
232		Letters Approved	0%	Wed 7/1/20	Mon 8/3/20	24 days	
233		Letter Development completed	0%	Thu 10/1/20	Tue 12/29/20	64 days	
234	<b>22.0 Enrollee Services</b>	<b>Enrollee Call Center</b>	<b>9%</b>	<b>Tue 10/1/19</b>	<b>Fri 1/1/21</b>	<b>329 days</b>	<b>Enrollee Services Lead</b>
235		<b>Enrollee Inbound Call Center</b>	<b>6%</b>	<b>Tue 10/1/19</b>	<b>Fri 1/1/21</b>	<b>329 days</b>	<b>Enrollee Services Lead</b>
236		Confirm Location and Space	25%	Tue 10/1/19	Mon 4/27/20	150 days	
237		Define staffing requirements based on need	0%	Wed 7/1/20	Wed 7/15/20	11 days	
238		Confirm completion of SOPs and Workflows	0%	Tue 11/3/20	Wed 12/2/20	22 days	
239		Training Plan Developed	0%	Wed 7/1/20	Wed 7/1/20	0 days	
240		Pre- Enrollment Readiness	0%	Tue 9/1/20	Tue 11/3/20	46 days	
241		Update Call Center with Member Materials	0%	Tue 11/3/20	Fri 1/1/21	44 days	
242		Confirm access requirements and that access is granted to State systems	0%	Thu 10/1/20	Mon 11/2/20	23 days	

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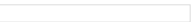
















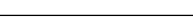
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
243		IVR design completed	0%	Mon 6/1/20	Fri 10/30/20	110 days	
244		Obtain and communicate TFNs	0%	Fri 5/1/20	Fri 5/1/20	1 day	
245		Establish routing paths for call volume	0%	Wed 7/1/20	Thu 7/30/20	22 days	
246		Develop culture training materials	0%	Wed 7/1/20	Fri 10/30/20	88 days	
247		Execute training	0%	Mon 11/2/20	Tue 12/1/20	22 days	
248		Begin taking pre-enrollment Enrollee calls	0%	Tue 12/1/20	Tue 12/1/20	1 day	
249		Begin Taking Enrollee Calls	0%	Fri 1/1/21	Fri 1/1/21	1 day	
250		Finalize questions for post-call member satisfaction survey	0%	Tue 11/3/20	Tue 11/17/20	11 days	
251		Validate required reporting	0%	Mon 6/1/20	Mon 8/31/20	66 days	
252		<b>Enrollee Outbound Call Center</b>	<b>13%</b>	<b>Tue 10/1/19</b>	<b>Fri 1/1/21</b>	<b>329 days</b>	<b>Enrollee Services Lead</b>
253		Define welcome call requirements	25%	Tue 10/1/19	Mon 8/3/20	220 days	
254		HP review/approval of welcome call script & HRA	0%	Mon 6/1/20	Thu 7/30/20	44 days	
255		Establish referral process for Risk Levels	0%	Sun 11/1/20	Fri 11/13/20	11 days	
256		PCP changes on initial welcome calls	0%	Fri 1/1/21	Fri 1/1/21	1 day	
257		Develop culture training materials	0%	Wed 7/1/20	Fri 10/30/20	88 days	
258		Identify homeless population from 834 file	0%	Tue 12/15/20	Wed 12/30/20	12 days	
259		Determine alternative communication strategies for homeless population	0%	Tue 12/15/20	Wed 12/30/20	12 days	
260		Execute training	0%	Tue 12/1/20	Wed 12/30/20	22 days	
261		Membership feed set up	0%	Tue 12/1/20	Wed 12/30/20	22 days	
262		HARC begins making Welcome Calls	0%	Fri 1/1/21	Fri 1/1/21	1 day	
263	<b>23.0 Enrollee Selection of</b>	<b>Enrollee PCP Selection</b>	<b>0%</b>	<b>Tue 12/1/20</b>	<b>Thu 12/31/20</b>	<b>23 days</b>	<b>Enrollee Services Lead</b>

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Project: Project Plan Template Date: Thu 1/23/20	Task		Inactive Task		Start-only	
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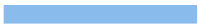


















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264		Test 834 file to ensure correct loading	0%	Tue 12/15/20	Thu 12/31/20	13 days	
265		Design PCP Assignment algorithm (prior PCP, geography, age,	0%	Tue 12/15/20	Thu 12/31/20	13 days	
266		Workflows/ P&Ps/SOPs complete	0%	Tue 12/15/20	Thu 12/31/20	13 days	
267		Load 834 file & assign PCP from file	0%	Tue 12/15/20	Thu 12/31/20	13 days	
268		Apply algorithm for members without PCP	0%	Tue 12/1/20	Thu 12/31/20	23 days	
269		Assign PCP via PRE tool	0%	Tue 12/15/20	Thu 12/31/20	13 days	
270		Generate ID card with assigned PCP	0%	Tue 12/15/20	Thu 12/31/20	13 days	
271	<b>24.0 Enrollee Gri</b>	<b>Enrollee Grievances and Appeals</b>	<b>0%</b>	<b>Fri 5/1/20</b>	<b>Wed 12/16/20</b>	<b>164 days</b>	<b>Health Plan CMC</b>
272		Workflow and SOPs Completed	0%	Fri 5/1/20	Mon 6/1/20	22 days	
273		A&G training is scheduled and completed	0%	Mon 11/2/20	Wed 12/2/20	23 days	
274		Letters approved by the HP & State Confirmed	0%	Tue 12/1/20	Tue 12/1/20	1 day	
275		State Fair Hearing Process Reviewed w/ HP	0%	Mon 11/2/20	Fri 12/11/20	30 days	
276		Confirm A&G system (ETS) updates	0%	Mon 11/2/20	Tue 11/17/20	12 days	
277		Identify A&G Metric reporting Requirements	0%	Tue 12/1/20	Wed 12/16/20	12 days	
278	<b>24.2 Enrollee Grievance &amp;</b>	<b>Compliance</b>	<b>0%</b>	<b>Fri 1/1/21</b>	<b>Thu 6/17/21</b>	<b>120 days</b>	<b>Chief Compliance</b>
279		Establish Compliance Oversight Committee	0%	Fri 1/1/21	Mon 3/1/21	42 days	
280		Refine Internal Audit & Monitoring Program	0%	Mon 2/1/21	Wed 6/16/21	98 days	
281		Develop Subcontractor Oversight Program	0%	Mon 2/1/21	Wed 6/16/21	98 days	
282		Assign Vendor Relationship Owners	0%	Mon 5/3/21	Thu 6/17/21	34 days	
283	<b>25.0 Marketing</b>	<b>Outreach, Communication/Marketing</b>	<b>0%</b>	<b>Fri 5/1/20</b>	<b>Thu 12/31/20</b>	<b>175 days</b>	<b>Marketing Lead</b>
284		Engage Communication/PR (External) Team	0%	Fri 5/1/20	Mon 6/1/20	22 days	
285		Provide detailed description of Marketing Plan to state	0%	Fri 5/1/20	Thu 10/15/20	120 days	
286		Obtain State approval on all appropriate communications	0%	Fri 5/1/20	Thu 10/15/20	120 days	

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Task		Inactive Task		Start-only	
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External Tasks		Manual Summary Rollup			
External Milestone		Manual Summary			


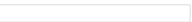
















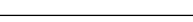
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
287		Conduct general outreach communication: member	0%	Thu 10/1/20	Thu 12/31/20	66 days	
288		Conduct general outreach communication: provider	0%	Thu 10/1/20	Thu 12/31/20	66 days	
289	<b>26.0 Enrollee Eligibility,</b>	<b>Enrollee Eligibility &amp; Enrollment</b>	<b>0%</b>	<b>Tue 11/3/20</b>	<b>Wed 6/16/21</b>	<b>162 days</b>	<b>Enrollee Services Lead</b>
290		Understand the data points on 834 file	0%	Tue 11/3/20	Fri 1/1/21	44 days	
291		Ensure all necessary programming completed	0%	Tue 12/1/20	Thu 12/31/20	23 days	
292		Receive and Load 834 file	0%	Tue 12/15/20	Thu 12/31/20	13 days	
293		Check accuracy of load	0%	Wed 12/16/20	Thu 12/31/20	12 days	
294		Clean up any enrollees that fall out of automated process	0%	Wed 12/16/20	Wed 6/16/21	131 days	
295	<b>27.0 Provider Services</b>	<b>Provider</b>	<b>2%</b>	<b>Mon 12/2/19</b>	<b>Fri 8/31/29</b>	<b>2545 days</b>	<b>Provider Services Lead</b>
296		<b>Provider Services</b>	<b>2%</b>	<b>Mon 12/2/19</b>	<b>Tue 8/31/21</b>	<b>457 days</b>	<b>Provider Services Lead</b>
297		<b>Provider Call Center</b>	<b>11%</b>	<b>Mon 12/2/19</b>	<b>Wed 12/30/20</b>	<b>283 days</b>	<b>Provider Call Lea</b>
298		Create TFN	25%	Mon 12/2/19	Fri 6/26/20	150 days	
299		IVR set-up and/or changes	0%	Mon 6/1/20	Thu 7/2/20	24 days	
300		UAT	0%	Wed 9/2/20	Thu 12/3/20	67 days	
301		Staff hired and trained	0%	Sat 8/1/20	Wed 12/30/20	109 days	
302	<b>27.4 Provider Ma</b>	<b>Provider Admin Guide Readiness</b>	<b>0%</b>	<b>Mon 6/1/20</b>	<b>Thu 12/31/20</b>	<b>154 days</b>	<b>Network Lead</b>
303		Provider Directory Front Matter Submission	0%	Mon 6/1/20	Wed 9/30/20	88 days	
304		Provider Directory Front Matter Approval	0%	Mon 11/2/20	Thu 12/31/20	44 days	
305	<b>27.5 Provider Ori</b>	<b>Communications and Training/Education</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Tue 8/31/21</b>	<b>370 days</b>	<b>Network Lead</b>
306		Confirm required communication and training needs	0%	Wed 4/1/20	4/1/2020 ongoing		
307		Hire and train additional Provider Advocates	0%	Mon 6/1/20	Tue 8/31/21	327 days	

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ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
308		Refine Practice Transformation Support	0%	Wed 4/1/20	Thu 12/31/20	197 days	
309		Convene Provider Advisory Councils	0%	Wed 4/1/20	Thu 12/31/20	197 days	
310		Finalize UCHprovider.com and Link portals	0%	Wed 4/1/20	Thu 12/31/20	197 days	
311		Prepare communications	0%	Wed 4/1/20	Tue 8/4/20	90 days	
312		Communications approval	0%	Sat 8/1/20	Wed 9/30/20	44 days	
313		Prepare Training Sessions and calendar	0%	Sat 8/1/20	Wed 9/2/20	24 days	
314		Training completed	0%	Tue 9/1/20	ongoing		
315	<b>27.7 Provider Credentialing &amp;</b>	<b>Credentialing Readiness</b>	<b>0%</b>	<b>Mon 6/1/20</b>	<b>Wed 9/23/20</b>	<b>83 days</b>	<b>Provider Services Lead</b>
316		Define/Confirm Credentialing TAT Requirements	0%	Mon 6/1/20	Wed 9/23/20	83 days	
317		Credentialing completed- Medical	0%	Within 90 days			
318		Credentialing completed- Substance use disorders	0%	Within 45 days			
319		<b>Provider Grievances &amp; Appeals</b>	<b>0%</b>				<b>Provider Services Lead</b>
320		Develop workflows & SOPs	0%	Fri 6/1/29	Fri 8/31/29	66 days	
321		Hire and train staff	0%	Wed 7/1/20	Mon 10/19/20	79 days	
322		Establish Appeal Review Committee	0%	Mon 6/1/20	Wed 7/29/20	43 days	
323	<b>28.0 Provider Ne</b>	<b>Provider Network (UHN)</b>	<b>28%</b>	<b>Mon 1/1/18</b>	<b>Fri 1/1/21</b>	<b>785 days</b>	<b>Network Lead</b>
324	<b>28.2 Network Pr</b>	<b>Strategy and Development</b>	<b>29%</b>	<b>Mon 1/1/18</b>	<b>Fri 1/1/21</b>	<b>785 days</b>	<b>Network Lead</b>
325		Develop and Implement the Network Build Strategy to support the Kentucky Medicaid population.	100%	Mon 1/1/18	Thu 2/1/18	24 days	
326		Identify Target Providers and Health Systems within Kentucky and bordering states as necessary (Medical, Behavioral Health, Ancillary and Allied Health Professional) including traditionally underserved areas	100%	Thu 2/1/18	Thu 3/1/18	21 days	


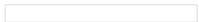
















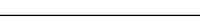
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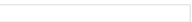
















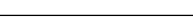
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327		Outreach and Contract with identified providers (multiple mailings)	95%	Thu 3/1/18	Fri 1/1/21	742 days	
328		Identify any Network gaps by specialty and region using our geo access tool and outreach to available providers	0%	Thu 11/1/18	Ongoing	567 days	
329		Continue provider credentialing/re-credentialing based on NCQA standards until a CVO is selected by the state	0%	Thu 3/1/18	Ongoing	742 days	
330		Confirm and revise current provider termination process as appropriate	50%	Wed 4/1/20	Wed 12/30/20	196 days	
331		Confirm and revise current process for out of network providers as appropriate	50%	Wed 4/1/20	Wed 12/30/20	196 days	
332		Receive State approval of Network access and adequacy	0%	Thu 10/1/20	Fri 10/30/20	22 days	
333		Submit Provider Network Plan for approval 30 days after contract execution as required	0%	Thu 10/1/20	Fri 10/30/20	22 days	
334		Continue to develop and monitor the Network, as necessary for Kentucky Medicaid populations	0%	Thu 3/1/18	Ongoing	742 days	
335		<b>Telehealth Network</b>	<b>39%</b>	<b>Mon 4/1/19</b>	<b>Fri 1/1/21</b>	<b>460 days</b>	<b>Network Lead</b>
336		Establish partnerships with providers to help build out their telehealth capabilities	50%	Mon 4/1/19	Fri 1/1/21	460 days	
337		Conduct statewide enrollee education forums to provide information on telehealth benefits	0%	Wed 7/1/20	Fri 1/1/21	133 days	
338		Include telehealth information and education materials sent out to enrollees	0%	Fri 1/1/21	Ongoing		
339		Educate community-based organizations and health plan staff on telehealth options to help enrollees	0%	Wed 7/1/20	Ongoing		
340		<b>Communication and Training</b>	<b>23%</b>	<b>Mon 1/1/18</b>	<b>Tue 12/1/20</b>	<b>762 days</b>	<b>Network Lead</b>
341		Develop and obtain state approval for the Provider Manual	25%	Mon 1/1/18	Fri 10/30/20	740 days	

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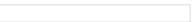
















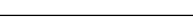
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
342		Develop and obtain state approval for the Provider website as applicable	25%	Thu 1/2/20	Fri 10/30/20	217 days	
343		Develop online and paper provider directory and update as required	0%	Thu 1/2/20	Ongoing	1 day	
344		Develop and obtain state approval of provider communication materials	25%	Thu 1/2/20	Fri 10/30/20	217 days	
345		Identify venues and schedule training sessions and forums initially and as needed	25%	Wed 1/1/20	Tue 12/1/20	240 days	
346		Deploy provider training and communication (internally and externally)	0%	Wed 7/1/20	Tue 12/1/20	110 days	
347		<b>Reporting</b>	<b>0%</b>	<b>Mon 8/3/20</b>	<b>Thu 12/3/20</b>	<b>89 days</b>	<b>Network Lead</b>
348		Validate required network reporting schedule	0%	Tue 11/3/20	Thu 12/3/20	23 days	
349		Begin submitting reports as required	0%	Mon 8/3/20	Wed 12/2/20	88 days	
350	<b>29.0 Provider Pa</b>	<b>Claims Payment</b>	<b>0%</b>	<b>Wed 7/1/20</b>	<b>Tue 12/22/20</b>	<b>125 days</b>	<b>Health Plan COO</b>
351		Confirm SOP's are complete	0%	Wed 7/1/20	Fri 10/9/20	73 days	
352		Confirm Inventory Readiness Complete	0%	Thu 10/1/20	Mon 11/2/20	23 days	
353		Confirm Staffing Readiness Complete	0%	Wed 7/1/20	Tue 9/29/20	65 days	
354		Confirm Training is Complete	0%	Thu 7/23/20	Mon 11/2/20	73 days	
355		Confirm Regulatory Reporting Readiness	0%	Mon 8/24/20	Wed 10/21/20	43 days	
356		Confirm Letter Readiness	0%	Wed 7/1/20	Fri 7/31/20	23 days	
357		Letters approved by the HP & State confirmed	0%	Mon 8/3/20	Wed 9/30/20	43 days	
358		Confirm Letters are in Production	0%	Tue 9/1/20	Wed 9/30/20	22 days	
359		Confirm All Claim/Rework Testing is complete	0%	Wed 7/1/20	Fri 10/9/20	73 days	
360		Post Go Live strategy developed	0%	Tue 12/1/20	Tue 12/22/20	16 days	
361	<b>30.0 Covered Ser</b>	<b>Covered Services</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Thu 4/1/21</b>	<b>262 days</b>	<b>Health Plan CMC</b>

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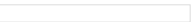
















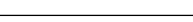
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
362		Ensure processes are in place to provide required services to enrollees the amount, duration and scope required	0%	Mon 6/1/20	Mon 3/1/21	196 days	
363		Ensure continuity of care for enrollees transition to UnitedHealthcare	0%	Tue 12/1/20	Thu 4/1/21	88 days	
364		Finalize direct access services and second opinion SOPs	0%	Mon 6/1/20	Wed 12/30/20	153 days	
365		Configure telehealth program (Provider & Vendor Facing)	0%	Fri 5/1/20	Wed 12/30/20	174 days	
366		Ensure policies and training in place to educate providers on appropriate enrollee billing practices	0%	Wed 4/1/20	Thu 12/31/20	197 days	
367		Develop P&Ps for nonpayment for provider preventable diseases	0%	Wed 4/1/20	Thu 12/31/20	197 days	
368		Complete P&P for referrals for services not covered	0%	Wed 4/1/20	Fri 1/1/21	198 days	
369	<b>31.0 Pharmacy B</b>	<b>Pharmacy</b>	<b>0%</b>	<b>Wed 1/1/14</b>	<b>Wed 12/31/14</b>	<b>261 days</b>	<b>Pharmacy Direct</b>
370		Pharmacy Network Readiness	0%	Mon 4/27/20	Fri 1/1/21	180 days	
371		Development identified and completed	0%	Mon 4/27/20	Fri 1/1/21	180 days	
372		Carrier account Group (CAG) set up complete and distributed	0%	Mon 10/12/20	Fri 1/1/21	60 days	
373		Benefits design completed and coded to pharm system	0%	Mon 7/20/20	Fri 1/1/21	120 days	
374		Clinical criteria completed and loaded to Pharm Prior Auth	0%	Mon 7/20/20	Fri 1/1/21	120 days	
375		PA denial letters approved by State and loaded to Pharmacy Prior Auth	0%	Mon 7/20/20	Fri 1/1/21	120 days	
376		Preferred Drug List (PDL) loaded in pharmacy system	0%	Tue 10/20/20	Mon 1/11/21	60 days	
377		Pharm benefit / Preferred Drug List (PDL) testing	0%	Tue 10/20/20	Mon 1/11/21	60 days	
378		Eligibility file testing	0%	Tue 11/10/20	Mon 12/21/20	30 days	
379		Eligibility file loaded into production	0%	Fri 12/11/20	Thu 12/31/20	15 days	
380		Historical Claims Data - Loading	0%	Fri 12/11/20	Thu 12/31/20	15 days	
381		Historical Prior Auth Data - Loading	0%	Fri 12/11/20	Thu 12/31/20	15 days	
382	<b>32.0 Special Prog</b>	<b>Special Program Requirements</b>	<b>0%</b>	<b>Thu 4/2/20</b>	<b>Fri 1/1/21</b>	<b>197 days</b>	<b>Health Plan CMC</b>

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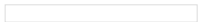
















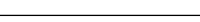
ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
383	<b>32.1 EPSDT</b>	<b>EPSDT</b>	<b>0%</b>	<b>Thu 4/2/20</b>	<b>Fri 1/1/21</b>	<b>197 days</b>	<b>Health Plan CMC</b>
384		Develop P&P to ensure appropriate delivery of, tracking of, education on EPSDT assessments and services	0%	Thu 4/2/20	Fri 1/1/21	197 days	
385		PDN case management staff hired and trained	0%	Tue 12/1/20	Thu 12/31/20	23 days	
386		<b>Dental</b>	<b>0%</b>	<b>Fri 5/1/20</b>	<b>Fri 1/1/21</b>	<b>176 days</b>	<b>Health Plan CMC</b>
387		Ensure processes are in place to provide preventive and primary care dental for oral health conditions as required	0%	Fri 5/1/20	Wed 12/30/20	174 days	
388		Develop a plan for improving oral health in enrollees, with particular consideration of individuals with special health care needs	0%	Fri 5/1/20	Fri 1/1/21	176 days	
389		Maternity case management staff hired and trained	0%	Tue 12/1/20	Fri 1/1/21	24 days	
390		Provide educational materials regarding the availability of transportation services and refer enrollees for NEMT	0%	Fri 10/2/20	Fri 1/1/21	66 days	
391		Collaborate with Department of Public Health and school-based services on pediatric interface	0%	Thu 4/2/20	Fri 1/1/21	197 days	
392		Develop P&Ps for Lock-In program, submit to Department for approval	0%	Mon 8/3/20	Mon 8/3/20	1 day	
393	<b>33.0 Behavioral Health Services</b>	<b>Behavioral Health</b>	<b>7%</b>	<b>Fri 5/1/20</b>	<b>Fri 1/1/21</b>	<b>176 days</b>	<b>Behavioral Health Director</b>
394		Confirm BH services scope	25%	Wed 7/1/20	Wed 8/5/20	26 days	
395		Final Prior Auth list loaded/configured	15%	Tue 9/1/20	Wed 12/2/20	67 days	
396		Clinical staff hired & trained	0%	Mon 6/1/20	Mon 10/19/20	101 days	
397		Workflows/ P&Ps/SOPs complete	10%	Wed 8/5/20	Wed 10/21/20	56 days	
398		Provider Oversight Audits	0%	Fri 1/1/21	Ongoing		
399		Behavioral Health services hotline (crisis line)	10%	Wed 7/1/20	Tue 11/24/20	105 days	
400		Care Continuum team for Continuity of Care on Discharge Plan	10%	Wed 7/1/20	Tue 12/15/20	120 days	

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401		Set up psychotropic medication reporting process	0%	Fri 5/1/20	Tue 11/3/20	133 days	
402	<b>34.0 Population</b>	<b>Population Health</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Fri 1/1/21</b>	<b>198 days</b>	<b>Health Plan CMC</b>
403		Finalize population health management plan and submit to state	0%	Wed 7/1/20	Wed 7/1/20	1 day	
404		Regional interdisciplinary care team for complex care management risk level hired and trained	0%	Wed 4/1/20	Thu 12/31/20	197 days	
405		Level 1 & 2 enrollee service advocate staff for management of chronic condition and health promotion and readiness risk levels hired and trained	0%	Tue 12/1/20	Thu 12/31/20	23 days	
406		Workflows/P&Ps/SOPs complete	0%	Fri 5/1/20	Wed 12/30/20	174 days	
407		Evaluate membership to identify any additional priority conditions, risk factors, or SDOH needs	0%	Tue 12/1/20	Thu 12/31/20	23 days	
408		Ensure Individual Health Record readiness	0%	Wed 7/1/20	Wed 12/30/20	131 days	
409		Collaboration with WIC on effective referral process	0%	Fri 1/1/21	Fri 1/1/21	1 day	
410	<b>35. Enrollees with</b>	<b>Individuals with Special Health Care Needs</b>	<b>0%</b>	<b>Mon 3/2/20</b>	<b>Thu 12/31/20</b>	<b>219 days</b>	<b>Health Plan CMC</b>
411		P&P complete for identification of ISHCN	0%	Mon 3/2/20	Wed 12/30/20	218 days	
412		Develop operational process to target enrollees for ISHCN screening	0%	Wed 4/1/20	Thu 12/31/20	197 days	
413		Develop information and materials specific to the needs of ISHCN enrollees	0%	Wed 7/1/20	Wed 12/30/20	131 days	
414		Develop and finalize practice guidelines and other criteria	0%	Wed 4/1/20	Thu 12/31/20	197 days	
415	<b>36. Program Integrity</b>	<b>Program Integrity</b>	<b>0%</b>	<b>Wed 7/1/20</b>	<b>Mon 11/30/20</b>	<b>109 days</b>	<b>Chief Compliance</b>
416		Create KY Fraud, Waste and Abuse /Program Integrity plan	0%	Tue 9/1/20	Mon 11/2/20	45 days	
417		Develop and implement initial FWA training plan for staff, subcontractors, providers, community partners, caregivers and members	0%	Wed 7/1/20	Mon 11/30/20	109 days	
418		Implementation of prepayment programs and reporting	0%	Tue 9/1/20	Mon 11/2/20	45 days	

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External Milestone		Manual Summary			

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419		Implementation of electronic data mining protocols and reports	0%	Sat 8/1/20	Thu 10/1/20	45 days	
420		Compare KY Network providers to KY's current provider suspension lists.	0%	Tue 9/1/20	Thu 10/29/20	43 days	
421	<b>37.0 Contractor a</b>	<b>Contractor Reporting Requirements</b>	<b>0%</b>	<b>Mon 8/19/19</b>	<b>Fri 1/1/21</b>	<b>360 days</b>	<b>Health Plan COO</b>
422		<b>Initiation/Planning</b>	<b>0%</b>	<b>Wed 4/1/20</b>	<b>Thu 12/31/20</b>	<b>197 days</b>	<b>Health Plan COO</b>
423		Ensure all subcontractors are included in reporting scope	0%	Mon 6/1/20	Tue 9/1/20	67 days	
424		Health Plan Approves Report Scope	0%	Wed 7/1/20	Tue 9/22/20	60 days	
425		Define SMART Scope	0%	Wed 7/1/20	Thu 7/2/20	2 days	
426		Work with the Department and other MCO's to develop reporting templates	0%	Wed 4/1/20	Thu 12/31/20	197 days	
427		<b>Reporting</b>	<b>0%</b>	<b>Mon 8/19/19</b>	<b>Fri 1/1/21</b>	<b>360 days</b>	<b>Health Plan COO</b>
428		Received Finalized Contract and Reporting Manual	0%	Mon 8/19/19	Fri 1/1/21	360 days	
429		Receive Contractual State Templates	0%	Thu 8/20/20	Thu 8/20/20	1 day	
430		Go Live Reports Completed	0%	Thu 8/20/20	Thu 8/20/20	1 day	
431		Monthly Reports are Completed	0%	Fri 1/1/21	Fri 1/1/21	1 day	
432		Quarterly/Annual Reports are Completed	0%	Wed 8/12/20	Wed 8/12/20	1 day	
433		<b>Database Reporting</b>	<b>0%</b>	<b>Fri 12/11/20</b>	<b>Fri 12/11/20</b>	<b>1 day</b>	<b>Health Plan COO</b>
434		Claims History Data Loaded	0%	Fri 12/11/20	Fri 12/11/20	1 day	
435		Prior Auth Data Loaded	0%	Fri 12/11/20	Fri 12/11/20	1 day	
436		Vendor Data Loaded	0%	Fri 12/11/20	Fri 12/11/20	1 day	
437		Verification of Extracts	0%	Fri 12/11/20	Fri 12/11/20	1 day	
438	<b>38. Records Maintenance &amp;</b>	<b>Records Maintenance &amp; Audit Rights</b>	<b>0%</b>	<b>Wed 7/1/20</b>	<b>Wed 12/30/20</b>	<b>131 days</b>	<b>Chief Compliance</b>
439		Implement process for Records Retention	0%	Wed 7/1/20	Wed 12/30/20	131 days	

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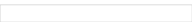













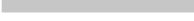


ID	Section # (Contract - BAR)	Task Name	% Complete	Start	Finish	Duration	Resource Names
440		Implement Policies & Procedures to support Records Retention	0%	Wed 7/1/20	Wed 12/30/20	131 days	
441		Contact Chief Information office to include Kentucky Records monitoring and maintenance	0%	Wed 7/1/20	Wed 12/30/20	131 days	
442		Develop & Perform non-intrusive vulnerability assessment on web applications and web services	0%	Wed 7/1/20	Wed 12/30/20	131 days	
443	<b>40.0 MISCELLANEOUS</b>	<b>Miscellaneous</b>	0%	Mon 1/1/18	Mon 7/2/18	131 days	Chief Compliance
444		<b>Population Health Programs Implementation</b>	0%	Wed 7/1/20	Wed 12/30/20	131 days	Clinical Lead
445		Vivify - Remote Monitoring	0%	Wed 7/1/20	Wed 12/30/20	131 days	
446		Silverlink (IVR & Live Calls)	0%	Quarter 4 2020			
447		Quit for Life	0%	Wed 7/1/20	Wed 12/30/20	131 days	
448		Baby Blocks	0%	Wed 7/1/20	Wed 12/30/20	131 days	
449		Healthify	0%	Wed 7/1/20	Wed 12/30/20	131 days	
450		<b>Configure, Train and Implement Value Add Programs</b>	0%	Wed 7/1/20	Wed 12/30/20	131 days	Clinical Lead
451		Elsevier Direct Care Online Training Program	0%	Wed 7/1/20	Wed 12/30/20	131 days	
452		GEDWorks	0%	Wed 7/1/20	Wed 12/30/20	131 days	
453		Revation texting tool Transportation Pilot	0%	Wed 7/1/20	Wed 12/30/20	131 days	
454		<b>Behavioral Health</b>	0%	Wed 7/1/20	Wed 12/30/20	131 days	Clinical Lead
455		Psychiatric Residential Treatment Facility (PRTF) diversion program	0%	Wed 7/1/20	Wed 12/30/20	131 days	
456		Member Incentives	0%	Wed 7/1/20	Wed 12/30/20	131 days	
457		<b>Go Live</b>	0%	Mon 11/2/20	Tue 5/4/21	132 days	IBA Lead
458		Daily pre go-live mtgs	0%	Tue 12/1/20	Wed 12/30/20	22 days	
459		Create go-live reporting	0%	Tue 12/1/20	Wed 12/30/20	22 days	
460		<b>Post Implementation</b>	0%	Tue 12/1/20	Tue 5/4/21	111 days	IBA Lead

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461		IRAAD for Post Implementation Activity (PIA)	0%	Fri 1/1/21	Tue 5/4/21	88 days	
462		Daily Rapid Response Calls	0%	Fri 1/1/21	Tue 5/4/21	88 days	
463		Assessment of manual workarounds	0%	Tue 12/1/20	Wed 12/30/20	22 days	
464		<b>Transition to Steady State</b>	<b>0%</b>	<b>Mon 11/2/20</b>	<b>Fri 11/6/20</b>	<b>5 days</b>	<b>IBA Lead</b>

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